



EzyDialer

INTRODUCTION

EzyDialer

Making contact with leads and improving contact ratios is always at the top of the list of sales priorities. But it requires many manual dial attempts to reach a live contact. EzyDialer is a Predictive Dialer System provides automated dialing capabilities along with option of playing pre-recorded message for your campaigns. With EzyDialer, you will reach more prospects, uncover more opportunities, and close more sales.

Through automated dialing that detects and filters busy signals, fax machines, voice mail, disconnected lines, and no-answers system ensures less dead time. Predictive dialing solutions use mathematical formulas to calculate the pace of dialing so that idle time is kept to a minimum. eZyDialer is easy-to-use and requires almost no time to learn. Just enter your call list, or import a call list file in a spreadsheet format, and you are ready to go.

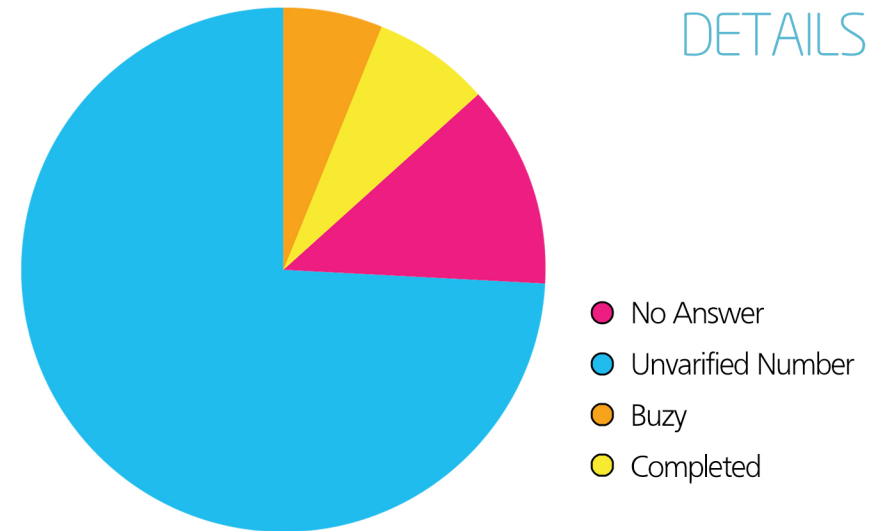


BENEFITS & FEATURES

- Intelligent predictive algorithms.
- Pre-recorded message played based on campaigns.
- Expandable to calls getting forwarded to a queue or agent.
- Filtering of busy signals, faxes, answering machines, and wrong numbers.
- Outbound IVR campaign management and call routing to queues with the most appropriate group of agents.
- VoIP protocol: Session Initiation Protocol (SIP).
- Import Call List in a spreadsheet format.
- Improve productivity by rapid phone dialing.
- Up to 50% productivity gains by reducing dialing time.
- Answered calls connected within seconds.
- Accommodates various combinations of traditional switched telephone networks (PSTN) and IP (VoIP).
- VoIP brings flexibility on capacity increase.
- Call Statistics in graphical and tabular formats.
- At ease and efficient in small to very large call centers.

For demo/enquiries about the product please reach us on **91 484 4016369** or email at **contact@pumexinfotech.com**

CAMPAIGN STATISTICS DETAILS



STATUS	TOTAL	%	AVERAGE
Answered	4	11.11%	- NA -
Failed	6	16.67%	- NA -
Buzy	3	8.33%	- NA -
No Answer	3	8.33%	- NA -
Congestion	0	0	- NA -
Unknow Error	0	0	- NA -
Ignored	25	69.44%	- NA -
Unverified Number	25	69.44%	- NA -
Schedule Expried	0	0	- NA -
Pending	0	0	- NA -
Total	36	100.0%	- NA -

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